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ACADEMIC/PROFESSIONAL QUALIFICATIONS:

- Doctor of Business Administration (2009), Faculty of Business & Law, University of Newcastle, Australia
- Master of Science with Merit (Organizational Psychology) (2021), Birkbeck College, University of London, UK
- Master of Human Capital Management (2015), S R Nathan School of Human Development, Singapore University of Social Sciences
- Master of Science with Merit (Public Policy & Management) (2012), School of Oriental and African Studies, University of London, UK
- Master of Information Systems (1998), Central Queensland University, Australia
- Bachelor of Science (hons) (Building) (1990), Department of Building, National University of Singapore
- Specialist Diploma in Education Quality Management (2018), Institute of Adult Learning, Singapore University of Social Sciences
- Fellow, Singapore Institute of Building Ltd (2021)
- Advanced Certificate in Training and Assessment (2018), Institute of Adult Learning, Singapore University of Social Sciences
- Advanced Certificate in Data Protection Operational Excellence (2019), SMU Academy, Singapore Management University
- Certified Information Systems Security Professional (2019), International Information System Security Certification Consortium
- Certified Professional Co-Active Coach (2016), Co-Active Training Institute, USA
- Gallup-Certified Strengths Coach (2021), Gallup Inc.

EMPLOYMENT RECORDS:

- Director, Building and Construction Authority (BCA) Academy (2010 – 2018)
- Lecturer / Senior Manager, Building & Environment Division, School of Engineering, Ngee Ann Polytechnic (2004 - 2010)
- Central Services Executive, Expenditure & Procurement Policy Unit, Ministry of Finance (1999 - 2000)
- Information Technology Consultant, Construction Industry Cluster, National Computer Board (1997 - 1999)

- Executive Contracts Manager, Contracts Administration Department, Housing & Development Board (1993 - 1997)

ADMINISTRATIVE LEADERSHIP:

- Deputy Head (Administration & Finance)
- Academic Lead for Career Development

UNDERGRADUATE TEACHING:

- Project Leadership
- Infrastructure Operations and Maintenance

RESEARCH INTERESTS:

- Information Management and Cybersecurity
- Organizational Resilience
- Sustainable Facility Management Practices and Technologies

SELECTED PUBLICATIONS (RECENT):

- Wong, A., Tong, C. and Keow Y.M. (2012). Performance and Role of Singapore REITs in Multi-Asset Class Investment Portfolios. *Journal of Management Research*, 4, 1.
- Zhou, Y., Lork, C., Li, W.T., Yuen, C. and Keow Y.M. (2019). Benchmarking air-conditioning energy performance of residential rooms based on regression and clustering techniques. *Applied Energy* 253, 113548.