

## **Position: Wireless Engineer**

### Job Responsibilities:

- Support the project maintenance, implementation, and troubleshooting of Programming & software and infrastructure environments
- Responsible for on-site survey, supervise, testing, commissioning and maintenance of network project delivery/solution implementation, in coordination with customer and/or cross-functional team members internally.
- Provide remote technical support and on-site troubleshooting to customers, standby major or critical problems that can't be solved remotely.
- Perform system configuration and testing, end-to-end integration testing and interoperability test with operators and/or customers.

- Degree in Information Technology, Telecommunication, Computer Science, Computer Engineering, Information Engineering & Media, Electrical & Electronics Engineering or related fields.
- Knowledgeable & experienced in the WCDMA/LTE/5G technologies is better.
- Excellent team player with initiative, ability to meet project timelines and work independently.
- Good communication and interpersonal skills.



## **Position: Product and Delivery Configuration Engineer**

### Job Responsibilities:

- Responsible for the configuration end to end quality for the project from PO process till acceptance.
- Publish Product and delivery configuration as per project team request with timeliness and correctness.
- Monitor the configuration streamlining process and pro-actively push related departments to solve the problem such as configuration discrepancy.
- Preparation and processing of all related documents (Purchase orders, acceptance documents etc.) in system and Hard/soft copy, ensuring adequate archiving.
- Regularly analyze the business status and send the report timely.

- Degree in Electronic and Electrical / telecommunication Engineering
- Responsible, well organized and self-personal skills
- Capacity to adapt to a fast-changing environment; continuous learning
- Capability to work under pressure.
- Problem solving capabilities, ability to push things to an end.



## **Position: Cloud Service Engineer**

### Job Responsibilities:

- Understand the business scenarios of large and medium-sized enterprises, cooperate with the IT, application architecture of the enterprise, sort out and analyze the existing IT architecture of the customers, and promote the landing, implementation and delivery of the design solutions provided by the pre-sales architects.
- Based on the customer's business requirements and HUAWEI CLOUD technical architecture, develop service solutions that meet customer requirements.
- Have some experience in P2V/V2V migration, assess the migration of customers' existing application systems and data to HUAWEI CLOUD. Design and implement migration solutions, manage and provide technical support for the entire migration process.
- Regularly communicate with key customers (on-site or remotely) to ensure the healthy and stable running of cloud services and improve customer experience.

- Bachelor in Electronic information engineering, computer science and technology, network engineering, electrical engineering and automation information engineering.
- Familiar with mainstream database (such as mysql)
- Possess knowledge about virtualization architecture such mainstream public cloud service e.g. AWS. Azure.
- Familiar with python or other language, able to use the shell script.
- Past internship experience on one or multiple areas:
  - a) Have general knowledge of the test process. Be able to use the Jmeter or loadrunner. Be able to compile test scripts based on the application scenarios provided by the customer.
  - b) Familiar with common operating systems (Linux/Windows), network-related knowledge (DNS/BGP/VPN/ELB/IP), software development, Internet after-sales service, or O&M experience is preferred.
  - c) Have excellent documentation capabilities and be able to compile technical documents proficiently. Good communication, coordination and resource integration skills.
  - d) Have a background in any industry and have experience in cloud computing delivery, design, migration, and service.



## **Position: Cloud Solution Engineer**

### Job Responsibilities:

- Building and integrating information systems within HUAWEI CLOUD to meet the company's needs.
- Providing updates to stakeholders on product development processes, costs, and budgets.
- Assessing the systems architecture currently in place and working with technical staff to recommend solutions with improvements.
- Resolving technical problems as they arise.
- Providing supervision and guidance to development teams.
- Continually researching current and emerging technologies and proposing changes where needed.
- Informing various stakeholders about any problems with the current technical solutions being implemented.
- Assessing the business impact that certain technical choices have.

- Degree in Computer Science, Engineering or related field, although consideration will be given to experience and certifications in lieu of degree.
- Experience with solution specification and evaluation.
- Experience with systems implementation and software development life cycle processes. Previous project management experience is advantageous.
- Experience in at least TWO (2) of the following domains is required: business process, mobile apps, games, integration, analytics, security, CI/CD platforms, networks, databases.
- Experience in micro services or big data would be highly regarded but not essential.



## **Position: IP Solution Engineer**

### **Job Description:**

- Solution pre-sales: Provide pre-sales technical support to customers.
- Maintain good rapport with customer technical team: Manage ongoing pre-sales process, develop relationships, respond to and anticipate customer needs with a focus on solutions.
- Perform Proof of Conduct (POC) testing and solution evaluation.
- Work with post-sales team to ensure solution is delivered as proposed.

- Degree in Information Technology, Telecommunication, Computer Science, Computer Engineering, Information Engineering & Media, Electrical & Electronics Engineering or related fields.
- Experience and good knowledge in Datacom and network solution, including router, switch, WIFI, firewall etc.
- Excellent team player with initiative, ability to meet project timelines and work independently.
- Display high-energy, outgoing, can-do personality, ability to prioritize the tasks.
- Good communication and interpersonal skills.



**Position: Cloud Core Solution Engineer** 

## Job Responsibilities:

- Support Cloud Core Network marketing design & execution
- Support Cloud Core Project solution and tender document preparation
- Support Cloud Core Project delivery
- Support customer relationship maintenance

- Preferably Entry Level candidate from Bachelor's Degree Computer Science/ Information technology, Telecommunication, Engineering (Electrical/Electronic) or equivalent.
- Hard working & ability to work under pressure
- Fast learning skills of different domains knowledge
- Good communication skills



## **Position: Wireless Solution Engineer**

### Job Responsibilities:

- Support Wireless (Radio & Site) Network marketing design & execution
- Support Wireless Project solution and tender document preparation, for example, the quotation, system capability, technical document, etc.
- Have the basic knowledge of wireless communication technology.
- Support customer relationship maintenance

- Preferably candidate from Bachelor's Degree Computer Science/ Information technology, Telecommunication, Engineering (Electrical/Electronic) or equivalent.
- Hardworking & capability to work under pressure
- Fast learning skills of different domains knowledge
- Good communication skills



## **Position: Fixed Network Solution Engineer**

### Job Responsibilities:

- Responsible for corresponding solution planning and design, technical proposal write-up, business quotation & presentation, solution clarification, contract negotiation, etc.
- Analyse the competitor information, develop and execute competitive strategies
- Work closely with account team for identifying business opportunities, conduct business development opportunities and follow through company strategy.
- Responsible for mid to high level customer relationship management.
- Conduct technical workshop for customers, analyse the existing problems and challenges of customers' existing networks, combined with industry development trends, to put forward future-oriented network design & solution
- Work closely with customers, engineers and vendors to address and track end-to-end solution related issues.
- Responsible for project tasks assigned and to handle the tasks well within the given schedules.
- Provide coaching and mentoring for junior engineer(s), to ensure that the knowledge transfer is smooth and junior engineer(s) always perform up to company expectation.

- Preferably candidate from Bachelor's Degree Computer Science/ Information technology, Telecommunication, Engineering (Electrical/Electronic) or equivalent.
- Basic knowledge in WDM, IP and access network.
- 5G knowledge and project experiences would be advantage.
- Team player, self-motivated, result-oriented and highly independent.
- Good product/solution presentation and negotiation skills.



## **Position: Service Engineer**

### Job Responsibilities:

- Responsible for customer fulfillment satisfaction and responsible for feasible project delivery and contract fulfillment.
- Plan and execute the Key-account customer service strategy. Develop targeted customer service strategies based on local business situations and customer requirements to ensure that the service strategies for Key-account customer can reach consensus within and around the team and build an ecosystem that matches industry service strategies.
- Understand customer pain points and requirements, Identify and develop new business opportunities, and design and provide service solutions that meet customer requirements
- Participate in project strategy development, bidding, and negotiation, develop and implement the fulfilment & delivery strategies
- Drive a seamless on-boarding process and work cross-functionally with our support and service team to support and customer successful deployment.
- Coordinate internal resource and Ensure that the delivery and service quality meet the standards, and meet customer requirements for project delivery and network maintenance.
- Align with customers' strategies and organizations, and build high-performance service teams.

- Candidate must possess Bachelor Degree or any other related field with information technology related.
- Basic understanding about telecommunication/IT industry.
- Familiar with IT/IP main industry trends.
- An effective communicator, able to work effectively as a team player with the sales and delivery teams.



## **Position: UPS Engineer**

### Job Responsibilities:

- Responsible for project implementation and provide technical support for installation, testing, commissioning, maintenance and operation of UPS systems.
- Provide project management as needed and ensure project successfully completed in a timely manner.
- Liaise with customers in every technical aspect and able to provide solutions in a timely manner.
- Participate in the preparation of tenders, proposals, and quotations for customers including drafting of sales proposals, specification drawings & design based on project specifications and requirements.
- Assist in other projects, which may not be UPS related, in an ad-hoc basis.

- Degree in Electrical Engineering or other related discipline
- Knowledge in high capacity 3 phase UPS systems.
- Knowledge of UPS functions and logics including battery system.
- Possess knowledge in electrical systems and basic instrumentation & control.
- Able to read and understand Single Line Diagram.
- Resourcefulness and initiatives to complete a project when encountering obstacles.
- Candidate with HCIP certificate have an added advantage.
- Internal training on product knowledge and on-the-job training will be provided.



## **Position: Transmission Network Engineer**

### Job Responsibilities:

- Perform post-sales project implementation and technical support for Transmission SDH/HMSTP/WDM equipment such as on-site survey, installation, planning, commissioning and maintenance.
- Provide post-sales technical support to customers through remote and on-site trouble-shooting.
- Provide technical solution and hands-on support on SDH/HMSTP/ WDM network.
- Support test activities of operator acceptance testing.
- Participate in necessary technical meetings pertaining to operators, internal staff or its associated customers.

- Possess a minimum of Bachelor Degree in Electrical and Electronic Engineering or related fields
- Preferable candidate with minimum of 1 year local experience in telecommunication project implementation/network planning /cutover experience in SDH,HMSTP and WDM Network
- Fresh graduates who do not have relevant working experience but with positive mindset and good learning attitude can apply
- Candidate with HCIA/CCNA/HDCP Certification and relative IT certifications is with added advantage
- Outstanding communication skills and ability to liaise with different levels people
- Selected candidate may need to perform ad-hoc standby duty



## **Position: Core Network Engineer**

## Job Responsibilities:

- Perform new product lab test, customer environment qualification and integration.
- Telecom core network (voice core, packet core) related product and solution installation, commissioning, integration, optimization.
- Participate in core network (voice core, packet core) area trouble shooting, remote / onsite support and emergency recovery activities.
- Involve in the System / Function Verification, trial project and support activities.
- Provide technical support in core network (voice core, packet core) area towards Market Unit / Regional groups, Customer solution, and other department.
- Provide Customer on-site training as required.

- Bachelor degree in Telecommunication or Electrical and Electronic Engineering
- Basic understanding of telecom network key technology is preferred.
- Good knowledge of IP, UNIX/LINUX, Cloud. CCNP certification is preferred.
- Familiar to 3GPP Standard and Radio network and flow is preferred.
- Familiar with programming is preferred.
- Quality and efficiency minded, analytical thinking.
- Quick learner, willing to take challenge, thriving in fast paced, high-pressure environment.
- Flexible, showing initiative, perseverance and have good communication & cooperation skills, strong team-work.
- Pro-active, customer-oriented with good customer communications.



## **Position: IP Engineer**

### Job Description:

- Responsible for on-site survey, supervise, testing, commissioning and maintenance of network. Project delivery / solution implementation, in coordination with customer and / or cross-functional team members internally. May be involved in the technical proposal of new network presales stage.
- Perform system configuration and testing, end-to-end integration testing and interoperability test with operators and / or customers
- Responsible for recover issues or outages in the live network of telecom operators. Carry out post issues investigation and communicate with stake holders to find out the root causes with final report.
- Provide remote technical support and on-site trouble-shooting to customers, standby major or critical problems that can't be solved remotely.

- Degree in Information Technology IT/ Information Communication Technology ICT/ Telecommunication / Computer Engineering.
- Knowledge on TCP/IP routing protocol.
- ICT certification is an added advantage.
- Intern experience working in Data Communication, Networking environment or telecommunication industry is an added advantage
- Excellent team player with initiative and ability to perform under pressure and work in a high stress environment
- Proactive, self-motivated and able to work under pressure and resourceful with strong problem-solving skills
- Highly customer focused and able to converse with people of all levels, good in responsibility and pro-active to provide presale & post-sale support, customer-oriented, team work.



## **Position: IT Software Engineer**

### Job Description:

- To support the project maintenance, implementation, and troubleshooting of IT software and infrastructure environments
- Work closely with customers, engineers and developers to address and track end-to-end project issues
- Work in fast-paced environment with tight schedule and with dynamic project teams which include scoping and creating technical documents (SoW, operational guide, infrastructure documentation, etc)
- Quick learner of new IT technologies and product updates, able to present to customers on the company related product update.

- Degree in Computer/Computer Science or Information Technology or equivalent
- Experience in IT Infrastructure (server, storage, virtualization) or software development
- Familiar with RDBMS Database platforms (eg: PostgreSQL, MySQL, Oracle)
- Certification in Linux, Database administration or Java programming would be advantage
- Excellent team player with initiative and ability to perform under pressure and work in a high stress environment
- Proactive, self-motivated and able to work under pressure and resourceful with strong problem-solving skills
- Highly customer focused and able to converse with people of all levels, good in responsibility and pro-active to provide presale & post-sale support, customer-oriented, team work.
- Internal training on product knowledge and on-the-job training will be provided.



## **Position: RF Engineer**

### **Job Description:**

- Provide RF technical site survey, cell data and parameters design, network quality verification and analysis with drive test.
- Responsible work for LTE/WCDMA project implementation for rollout project.
- Provide support on wireless network performance improvement project.
- Perform LTE/WCDMA network performance monitoring and optimization, troubleshooting, analyzing trace logs, drive test log files etc.

- Bachelor of Science or above in Telecommunication, Electrical Engineering or an equivalent field or relevant experience specific to telecommunication.
- Basic knowledge of WCDMA/LTE systems (indoor sys included).
- Hands-on experience in the areas and tools of network optimization.
- Able to work well in a fast-paced changing environment and under press.



### **Position: Network Engineer**

## Job Description:

- Responsible for Huawei enterprise networking products after-sales support and network solution reviewing.
- Require to provide low level network solution/design to local office/channel partner/key account customers.
- Provide BOQ and high-quality technical proposal.
- Present technical solution professionally and have technical training for local channel partner and customer.

- B. SC in computer science/engineering/telecommunication with distinction. CCIE and HCIE will be an added advantage.
- Knowledge or working experience in networking designing and maintenance. (Proficient in STP,VRRP, OSPF,BGP,MPLS,MPLS-TE, IPSEC VPN,L2VPN,L3VPN,Multicast, IPV6, QOS,VXLAN)
- Skills required: networking such as switch, WIFI, router, firewall, SDN technology system integration.
- Knowledge of switch, router, WLAN, security or IT servers/storage would be an added advantage.
- Self-initiative to take the responsibility of task and learn new products/technologies
- The candidate shall be adaptable and flexible to tasks or job scope being assigned.
- Internal training on product knowledge and on-the-job training will be provided.



## **Position: IT Engineer**

## Job Description:

- Responsible for Huawei enterprise IT products after-sales support and IT solution reviewing.
- Provide low level IT solution/design to local office/channel partner/key account customers.
- Provide BOQ and high quality technical proposal.
- Present technical solution professionally and have technical training for local channel partners and customers.

- Tertiary qualification, B. SC in computer science/ engineering/ telecommunication with distinction. Redhat RHCE or Huawei HCNP/ HCIE or other IT certification will be an added advantage.
- Knowledge in IT production designing and delivery and maintenance. (Proficient in x86 server, SAN/NAS Storage, Virtualization (VMWare), Cloud Computing, windows series operation system, linux/unix system)
- Skills required: IT technology such as x86 server architecture, SAN/NAS storage architecture, data protect, DC disaster recovery, date migration.
- Knowledge of OpenStack architecture, Oracle or DB database, CCTV would be an added advantage.
- Self-initiative to take the responsibility of task and learn new products/technologies
- The candidate shall be adaptable and flexible to tasks or job scope being assigned.
- Internal training on product knowledge and on-the-job training will be provided.



# **Position: Product Solution Engineer (IT)**

## **Job Description:**

- Develop Intelligent Collaboration product knowledge to provide solution and technical support to customer.
- Conduct Proof-of-Concept and product demonstration.
- Product solution and technical presentation.
- Conduct product training to customer.
- Gather customer feedback on product issues and recommendation for product improvements.
- Identify customer problems and provide relevant solution.
- Perform market analysis on competitor products and brands.
- Analyze market and industry trends and conditions.
- Maintain positive partner and end user relationships.
- Work closely with sales, service, engineering, and technical support resources to ensure proposed deals include technical solutions that address customer needs.

- Bachelor of Science or above in Telecommunication, Electrical Engineering or an equivalent field or relevant experience specific to telecommunication.
- Tech-savvy and resourceful.
- Basic user operation knowledge in Windows and Android system.
- Able to work efficiently with minimal supervision.
- Excellent verbal and written communication skills.
- Creative and passionate about creating solutions to solve customer problems.



## **Position: Data Center Solution Engineer**

## **Job Description:**

- Assist to prepare the technical documents and support the solution design of data center power and cooling facilities (e.g UPS / Lithium-Ion Batteries / CRAC / DCIM / Precision air conditioner and management system), including equipment selection, sizing of the UPS and capacities, BOQ preparation, evaluation of SLD drawings, bidding document preparation, etc.;
- Perform market insight analysis, plan marketing activities, and collect market information;
- Assist to propose and communicate to customers on the data center power and cooling solutions;
- Work closely with internal teams across presales, R&D, after-sales, to deal with technical problems

- Bachelor degree or above, preferred major in Electrical Engineering,
- Auto CAD skill is an advantage;
- Excellent academic records;
- Excellent presentation skills and public speaking capability;
- Ability to work in a fast pace environment