

## **FAQS FOR ECE MSC STUDENTS OUTING TO SINGAPORE ZOO**

### **1. How many tickets am I entitled to?**

You only get one (1) adult admission ticket to the Singapore Zoo. Each ticket can only admit one (1) adult.

### **2. Do I need to pay for the ticket?**

The event is organized by ECE Dept for ECE MSc students. Hence, the adult admission ticket is free. No payment required.

### **3. Who is eligible to register for the event/outing?**

Only students from ECE Dept's MSc programmes (ie. MSc EE, MSc CEG and MSc STO) are eligible to register for the event. If found ineligible, the registration will be considered as void.

### **4. Can a non-ECE MSc student register for the event/outing?**

No. Registration for the free ticket is solely for students from Dept of ECE from the Master of Science coursework programmes ie. MSc EE, MSc CEG and MSc STO. If found ineligible, the registration will be considered as void.

### **5. When will be the event/outing?**

The event/outing will be on Sunday 3 November 2024. Should there be changes, ECE Dept will inform you accordingly.

### **6. Am I allowed to use the ticket for entry on other days?**

No. The admission ticket is dated and will only be allowed entry on Sunday 3 November 2024. Request for extension of validity will not be granted.

### **7. Am I allowed to use the ticket for entry at other Mandai Wildlife Parks?**

No. The admission ticket is ala-carte and only for Singapore Zoo. Other Mandai Wildlife Parks such as Night Safari, Bird Paradise and River Wonders are not inclusive.

### **8. After registration I realized that I am unable to go. Can I cancel my registration?**

Yes, you may drop us an email to cancel your registration latest by Monday 28 October 2024, to allow us time to reallocate the ticket to students on the waiting list. Email to Ms Lay Har at [clh@nus.edu.sg](mailto:clh@nus.edu.sg).

### **9. Can I resell the ticket?**

**Strictly no!** Reselling tickets is prohibited and illegal. If found, you will be subject to disciplinary action and will affect your eligibility for future events.

### **10. I tried to register, and the email indicated as 'Confirmed'. When will I get the ticket?**

ECE Dept will issue the admission ticket, details of the mini team game and other information closer to the event date. Do look out for our email.

### **11. I tried to register but the email indicated that I am on 'Waiting List'. What does this mean?**

This means that the number of students registered for the event has reached the maximum and you are placed on our waiting list. Any cancellations or dropouts from the registered list, the available ticket will be reallocated to the students on the waiting list on a first-come-first-served basis. ECE Dept will inform you on the outcome via email nearer to the event date.

**12. I tried to register but the system shows as ‘Closed’ but the registration deadline is still not over yet. Can I still register?**

This means that the number of students registered and the number of students on the waiting list have reached the maximum. If you are interested, do drop us an email to add you to the waiting list. Email to Ms Lay Har at [clh@nus.edu.sg](mailto:clh@nus.edu.sg). Any cancellations or dropouts from the registered list, the available ticket will be reallocated to the students on the waiting list on a first-come-first-served basis. ECE Dept will inform you on the outcome via email nearer to the event date.

**13. Can I bring a friend who is a non-ECE MSc student to the zoo?**

Yes. Your friend will have to purchase their own ticket. To purchase, refer to the Singapore Zoo website at <https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>.

**14. How do I get to the Singapore Zoo?**

You may visit the Singapore Zoo website for the guide at <https://www.mandai.com/en/singapore-zoo/plan-your-visit/getting-here.html>.

**15. What should I wear and bring to the zoo?**

Be sure to wear comfortable footwear and clothing. As there are water refill stations around the park, you may bring your own water bottle to stay hydrated. For more tips and park rules refer to the Singapore Zoo website at <https://www.mandai.com/en/singapore-zoo/plan-your-visit/tips-and-services.html>.