

Problem Overview

Company Background

SingHealth was formed in 2000 and is currently the largest cluster of healthcare institutions in Singapore. Providing services ranging from primary to acute care, the cluster consists of acute hospitals, community hospitals, national specialty centers, and polyclinics.

SingHealth's three missions are to 'Care to Heal', 'Educate to Empower', and 'Innovate to Advance'. These missions ensure SingHealth to excel in being a healthcare provider in Singapore.

Problem Description

In hospitals, **Operating Theatres (OT)** constitute 60% of the total revenue while costing up to about 40% of the hospital's expenses. An effective OT scheduling system will help in improving key performance indicators and bring value to both patients and other stakeholders of the hospital.

The purpose of the systems design project is the optimization of the surgery case scheduling problem (SSP) which comprises the optimal appointment of surgical cases to available operating theatre time slots.

Objectives

- Metaheuristics to Optimize SSP**
Using multi-objective metaheuristic algorithms to schedule surgeries. The three objectives considered are OT overtime, idle time and patient waiting time. The algorithms will assign each patient surgery a day, OT, and starting time.
- Design of Prototype Frontend Interface**
To implement the metaheuristic algorithms through a user-friendly interface that can be used by hospital managers and scheduling personnel on the ground.

Skill Sets



Research Skills



Programming



Teamwork & Communications



Multi-objective Optimization

Methodology

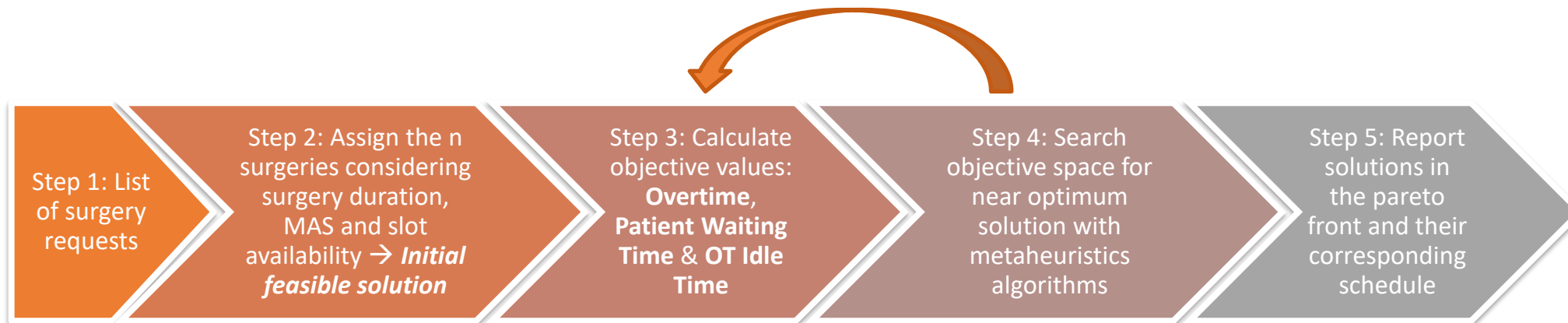
Multi-objective Optimization (MOO)

Minimization of 3 criteria in SSP :

$$\text{Minimize } F(x) = [f_1(x), f_2(x), f_3(x)]$$

$$f_1(x) = \text{OT overtime}, f_2(x) = \text{OT idle time}, f_3(x) = \text{Patient waiting time}$$

Proposed steps in solving SSP with Metaheuristics:



Machine Learning model to predict expected number of surgery request of the same discipline and durations

4 Metaheuristic algorithms implemented



Multi-objective Stochastic Hill Climbing with Restart (MOSHCR)



Ulungu's Multi-objective Simulated Annealing (UMOSA)



Tabu Search for Multi-objective Combinatorial Optimization (TAMOCO)



Elitist Non-Dominated Sorting Genetic Algorithm (NSGA-II)

Results

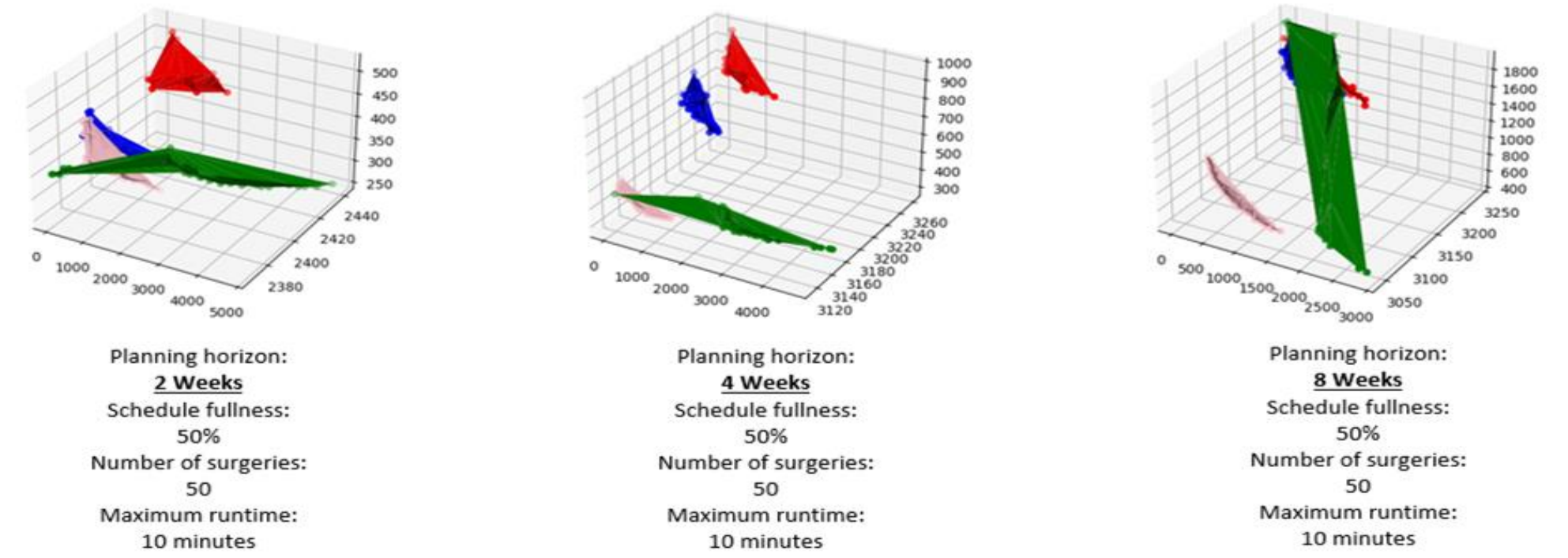
Computational Experiments

To assess the performance of the metaheuristic algorithms, 81 scenarios were tested, each experiment considering **different schedule fullness, planning horizon, number of surgeries to be scheduled and maximum allowable runtime.**

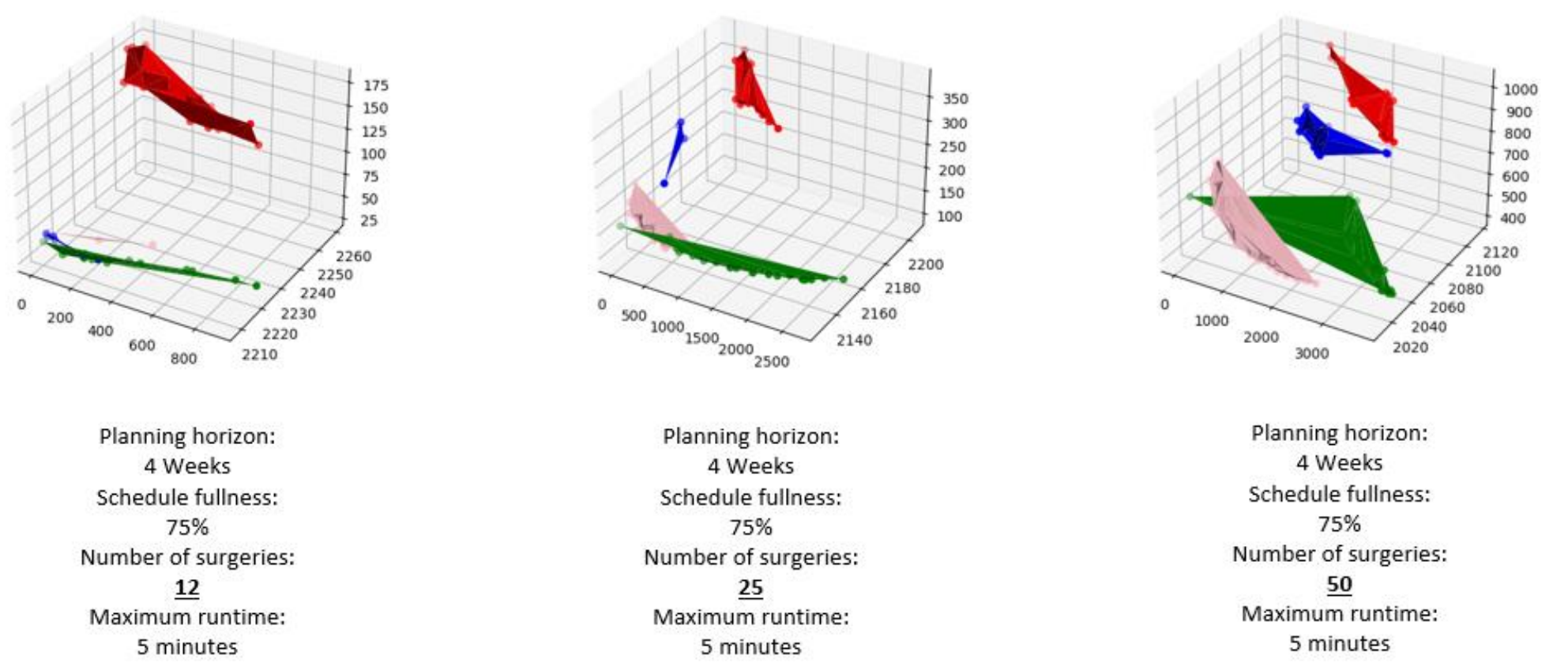
Results

3 dimensional plots are used to visualize and compare the different estimated Pareto fronts generated by the 4 metaheuristics algorithms.

In general, the MOSHCR (red) tended to perform the worst, followed by UMOSA (blue), while the TAMOCO (green) and NSGA-II (pink) consistently performed better than the former two algorithms. When the objective space is large, NSGA-II tended to outperform all other heuristics.



Pareto fronts with different planning horizon



Pareto fronts with different number of surgeries to be scheduled

Backend Design

Solution Representation

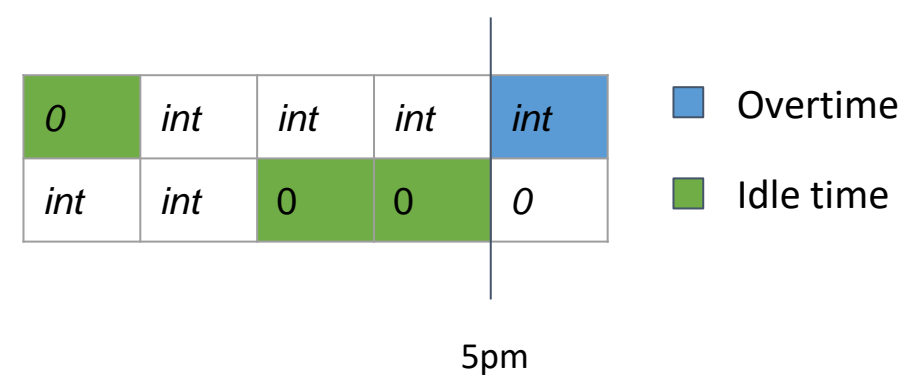
3 dimensional arrays are used to represent the surgical case schedule in Python. Each slot represents 15 minutes of time and is each filled with 7 digit integers, where each digit represents key information of the surgery such as fixed or swappable surgery, surgery type, surgery discipline and surgery code. Empty slots are stored as 0 in the array.

Neighbourhood Structure

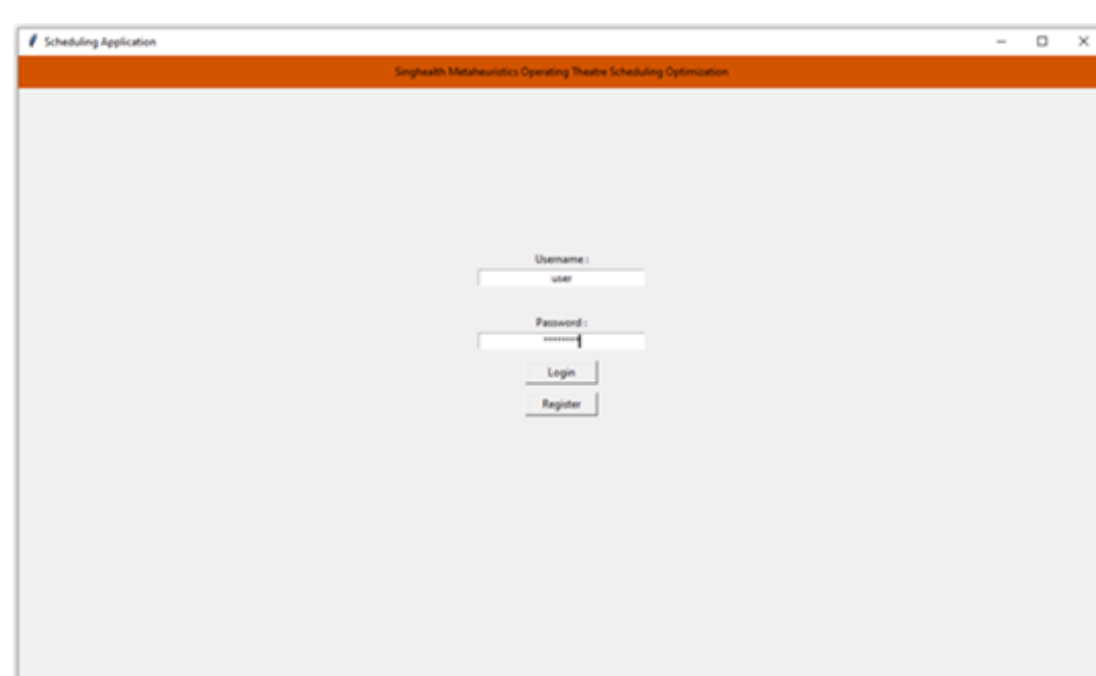
The set of neighbours for a solution is defined as any solution that can be obtained by a swap between any two surgeries from the current solution. Master Allocation Schedule (MAS) constraints and slot availability are considered before allowing the swap.

Tabulation of Fitness

- All slots after 5pm is considered overtime
- All empty slots before 5pm is considered as idle time
- Waiting time is the day where the patient's surgery slot is allocated in

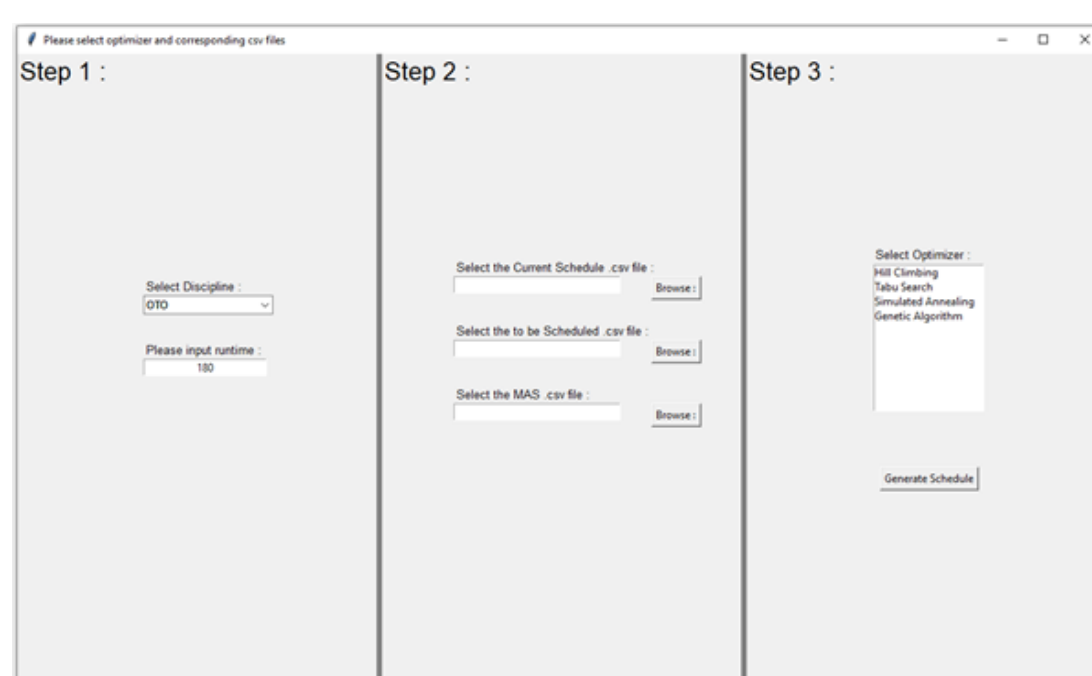


Graphical User Interface



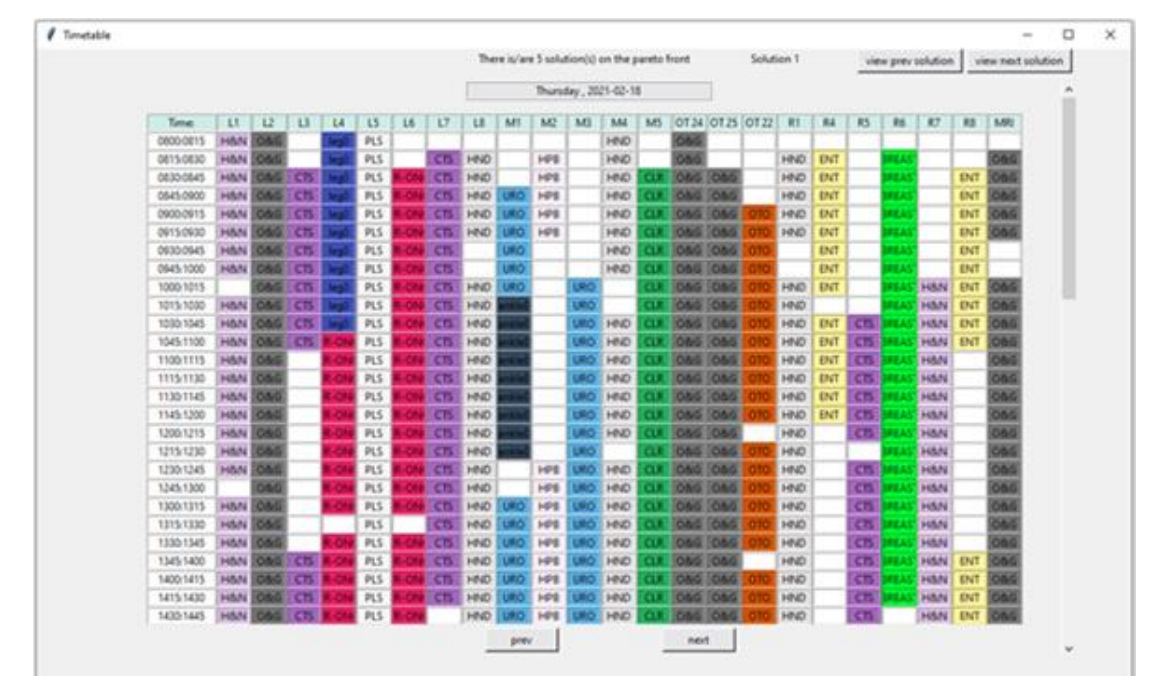
Login page

Users are required to either register or login to a pre-existing account to proceed to the step of the interface



Parameters and files selection page

In this page, the user will specify the necessary optimization parameters & select the appropriate input files



Schedule solutions page

In the final page of the interface, the solution is shown in the form of a time table with each column representing the respective operating theatres