

OVERVIEW

Project Description: This project aims to improve the logistical operational efficiency of DHL in China by developing a software. The company is required to collect products from small volume suppliers and send them to "Consolidation Centres" (CC) before they are shipped to overseas plants. There are currently about 180 suppliers and 4 CCs in China and about 12 plant locations. The number of CCs may subject to change based on the production and shipment volumes. Our software will assist DHL to plan order consolidation and design milk run routes at a tactical (quarterly master routing) and operational (daily to weekly planning) level.

Software Specifications



METHODOLOGY



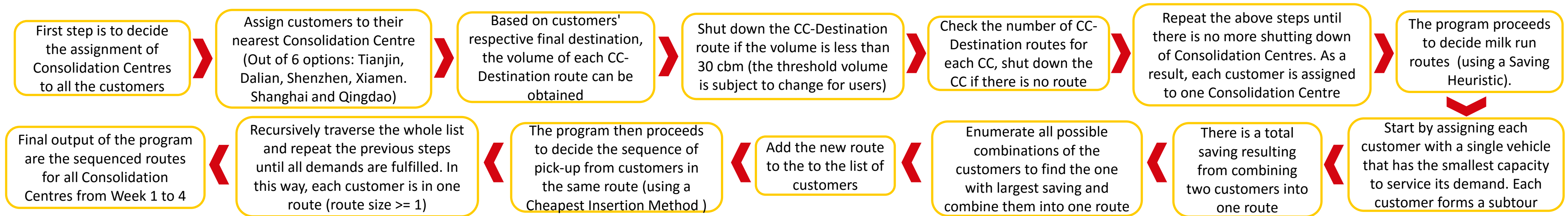
PROPOSED SOLUTION

Client Requirement

- ❖ Able to determine the optimal number of CCs in service and assign suppliers accordingly
- ❖ Able to generate a near-optimal milk run routing according to customers' location, demand weight, shipment cost, etc.

Solution

- ✓ Use Least Cost Method to allocate suppliers to the most appropriate CC
- ✓ Use Savings Heuristics to allocate suppliers different routes and apply Cheapest Insertion Method to arrange their sequence in the route



MATHEMATICAL MODEL

In order to ensure the solution obtained is within an acceptable range, we compare our route generation results with an optimized solution computed by Cplex. We formulate the problem as a Fleet Size and Mix Vehicle Routing Problem (FSMVRP). Mathematically, the problem is represented as:

$$\min \sum_{k \in K} f_k \sum_{i \in N} x_{ij}^k + \sum_{i \in N} \sum_{j \in N} c_{ij}^k x_{ij}^k \quad (1)$$

$$s.t. \quad \sum_{i \in N} x_{ij}^k = 1 \quad \forall j \in N \setminus \{0\} \quad (2)$$

$$\sum_{i \in N} x_{ij}^k - \sum_{j \in N} x_{ji}^k = 0 \quad \forall j \in N \setminus \{0\}, k \in K \quad (3)$$

$$\sum_{j \in N} x_{ij}^k \leq |N| - 1 \quad \forall k \in K \quad (4)$$

$$\sum_{i \in N} y_{ij} = d_j \quad \forall j \in N \setminus \{0\} \quad (5)$$

$$y_{ij} \leq \sum_{k \in K} Q_k x_{ij}^k \quad \forall j \in N \setminus \{0\} \quad (6)$$

$$y_{ij} \leq M \sum_{k \in K} x_{ij}^k \quad \forall i, j \in N \setminus \{0\} \quad (7)$$

$$x_{ij}^k \in \{0, 1\} \quad \forall i, j \in N \setminus \{0\}, k \in K \quad (8)$$

$$y_{ij} \geq 0 \quad \forall i, j \in N \setminus \{0\} \quad (9)$$

PERFORMANCE EVALUATION

- ❖ Five sets of randomized sample models of 10, 15 and 20 suppliers with one CC were developed respectively and tested independently to measure the efficiency. Results are summarized in the table to the right.
- ❖ In general, the solution obtained from heuristics were close to the optimal solutions. The gap in total cost was less than 5% up to 20 suppliers, which is within a reasonable range. The computational time was also significantly less the Cplex solution.

Input	10 Suppliers		15 Suppliers		20 Suppliers	
	Cplex Cost Based	Excel Tool Savings Heuristics	Cplex Cost Based	Excel Tool Savings Heuristics	Cplex Cost Based	Excel Tool Savings Heuristics
Computational time (s)						
1	0.13	0.08	40.73	0.12	991.18	0.22
2	0.65	0.1	0.2	0.15	803.71	0.18
3	0.34	0.05	0.68	0.16	524.93	0.17
4	0.68	0.09	0.79	0.15	1167.04	0.19
5	0.49	0.09	7.31	0.16	1298.31	0.22
Average	0.458	0.082	9.942	0.148	957.034	0.196
Gap in total cost in %						
1	1.37%	3.23%	4.74%	5.29%	5.60%	5.83%
2	84.62%	85.29%	76.47%	81.01%	99.98%	99.98%
3	86.76%	81.63%	97.81%	98.51%	99.98%	99.98%
4	81.63%	75.35%	99.71%	99.98%	99.98%	99.98%
5	81.63%	75.35%	99.98%	99.98%	99.98%	99.98%
Average	81.63%	75.35%	99.98%	99.98%	99.98%	99.98%

FINAL PRODUCT

Given the required specifications, we used Microsoft Excel to develop our software. We coded our proposed solution heuristics using VBA and developed the interface using macros.

S/N	Supplier	Weight (ton)	Latitude	Longitude	Supplier City	Shipment Frequency	Destination	Vol'd (cbm)
1	Supplier 1	23	32.175914	118.497232	City A	Weekly	Plant 1	0.02
2	Supplier 2	23	32.175914	118.497232	City A	Fortnightly	Plant 2	0.02
3	Supplier 3	11	32.175914	118.497232	City A	Weekly	Plant 3	0.086
4	Supplier 4	15	32.18095	118.506395	City B	Monthly	Plant 4	0.0014
5	Supplier 5	30	23.014827	113.770683	City C	Weekly	Plant 5	3.48
6	Supplier 6	7	36.908336	119.548837	City D	Monthly	Plant 6	0.0126
7	Supplier 7	60	31.488213	121.142121	City E	Weekly	Plant 7	30.52
8	Supplier 8	8	31.488213	121.142121	City E	Fortnightly	Plant 8	1.11
9	Supplier 9	1.2	31.488213	121.142121	City E	Fortnightly	Plant 2	39.43

Before starting the program, users are required to prepare a list of information as shown.

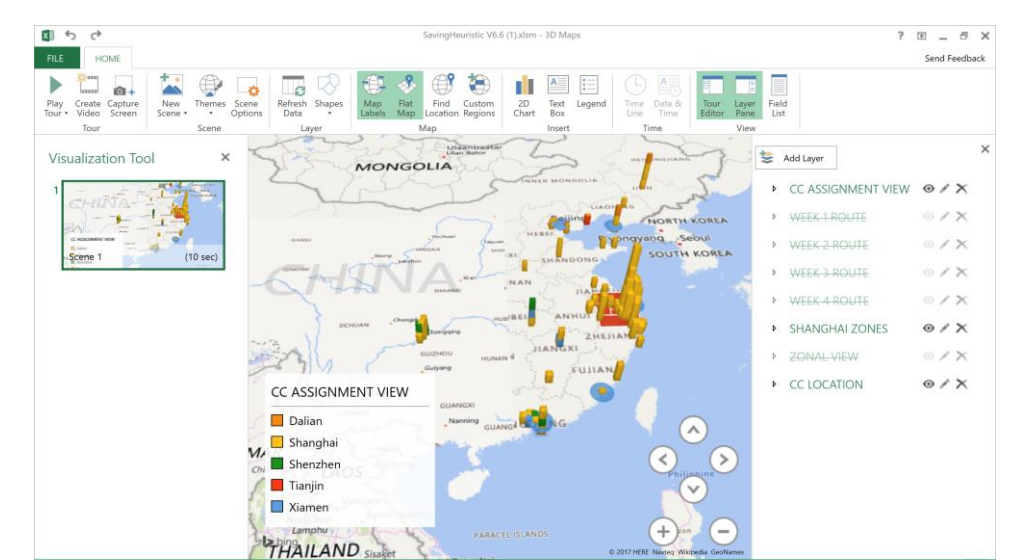
CC Assigned	Zone	Week of Delivery	CC	Weekly Volume
Shanghai	1	1	0	0.016201982
Shanghai	1	2	0	0.01280125
Shanghai	1	1	0	0.886309639
Shanghai	1	4	0	0.000403096
Xiamen	0	1	3	3.684262222
Shanghai	12	1	0	0.8031125
Shanghai	0	1	FL	30.51657316
Shanghai	0	2	FL	0.50289719
Shanghai	0	2	FL	19.10821058

After clicking "Assign CC" button, the consolidation plan will be displayed. The program will indicate which CC the suppliers are assigned to and the total volume consolidated at each CC. Suppliers with Full Container Load (FCL) will be highlighted and excluded from the next stage of planning.

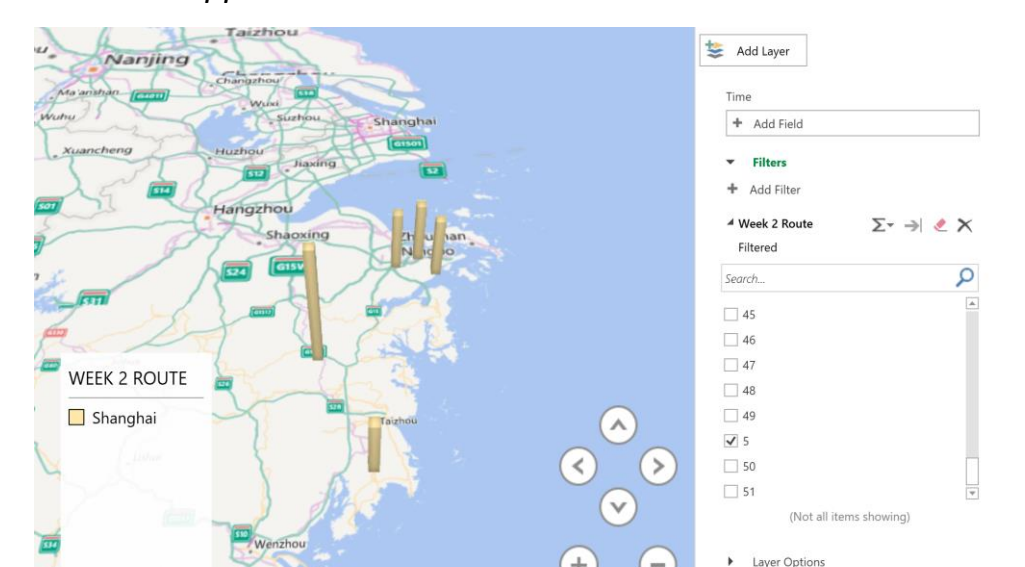
Time	Consolidation Centre	Supplier 1	Supplier 2	Supplier 3	Supplier 4	Supplier 5	Supplier 6
Day 1 8am-11am	Shanghai	Supplier AAA [City A]	Supplier BBB [City B]	Supplier CCC [City C]	Supplier DDD [City D]	Supplier EEE [City E]	Supplier FFF [City F]
Day 1 11am-1pm	Shanghai	Supplier GGG [City G]	Supplier HHH [City H]	Supplier III [City I]	Supplier JJJ [City J]	Supplier KKK [City K]	Supplier LLL [City L]
Day 1 1pm-3pm	Shanghai	Supplier MMM [City M]	Supplier NNN [City N]	Supplier OOO [City O]	Supplier PPP [City P]	Supplier QQQ [City Q]	Supplier RRR [City R]
Day 1 3pm-5pm	Shanghai	Supplier SSS [City S]	Supplier TTT [City T]	Supplier UUU [City U]	Supplier VVV [City V]	Supplier WWW [City W]	Supplier XXX [City X]
Day 2 8am-11am	Shanghai	Supplier YYY [City Y]	Supplier ZZZ [City Z]	Supplier AAA [City A]	Supplier BBB [City B]	Supplier CCC [City C]	Supplier DDD [City D]
Day 2 11am-1pm	Shanghai	Supplier EEE [City E]	Supplier FFF [City F]	Supplier GGG [City G]	Supplier HHH [City H]	Supplier III [City I]	Supplier JJJ [City J]

After clicking the "Get Result" button, the program will generate the final weekly milk run routing for the planning horizon of one month.

Our Excel software is also able to visualize CC route allocation for different suppliers. We use Excel PowerMap to generate this visualization. This map is also useful in ensuring the credibility of the solution generated by our software.



Suppliers colour coded based on CC allocation



Route visualization for a certain week