

# - e-Triage System for NUH Spine Patients

IE3100M Systems Design Project | Department of Industrial Systems Engineering and Management



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#### 1. Background

- The National University Hospital (NUH) is a major tertiary healthcare institution in Singapore
- The Department of Orthopaedics in particular, is concerned about the increasingly longer outpatient wait times and infrequent availability of specialist orthopaedic care in Singapore's healthcare system

#### 3. Objectives

- Online web interfaces for self-reporting of symptoms by patients
- Make appropriate classifications based on self-reported symptoms
- Triage according to priority and urgency of patients

Conduct trials to evaluate the accuracy and consistency of classifications

4. Front-end Methodology	5. Back-end Methodology 6. Performance Analysis			
Web Interface Design Principles	Machine Learning	Feature Scoring System		
		Methods:	✓ Best model: Tree with Random Forest	
Simple		1. Logistic	pelvic_slope 0.033525 sacrum_angle 0.039103	

## 2. Limitations of Current Development







Sensitivity – 90.48% which is comparable to the maximum of 92.85% Does not dismiss minor features too quickly

- Ranking Patients
  - ✓ Best model: Boosted Tree



#### ROC Score – 0.839

		Actual Observation		
		Non-Null (Abnormal)	Null (Normal)	Total
Predicted	Non-Null (Abnormal)	39	5	44
	Null (Normal)	3	15	18
	Total	42	20	
Accuracy	87.10%	Sensitivity : 92.85%	Specificity: 75%	

#### Accuracy Rate – 87.09% Sensitivity – 92.85%

- ✓ Based on current Spine Template
  ✓ 2 Versions (Doctor and Patient)
- Patient Version Less comprehensive and uses layman terms
- Doctor Version Captures highly technical data only obtainable through patient examinations
- ✓ User Centric Design Textual, Visual & Audio Aid

2. Back-end

Flask Application Programming Interface (API)
 Collect, process and store data

2. Postgres SQL Database

- Secure storage of patient & medical records
- Easy access of data for data analytics

3. Scoring & Triaging

Utilize Machine Learning to score patients by urgency



## 9. Conclusion

ISE Skill-sets applied:





Project

Management



Optimization

Machine Learning

Skill-sets acquired:





Web

Development



Stakeholder Management

Human Factors Engineering