

IE3100R SYSTEMS DESIGN PROJECT AY 25/26 | DEPARTMENT OF INDUSTRIAL AND SYSTEMS ENGINEERING

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1. COMPANY BACKGROUND

KK Women's and Children's Hospital (KKH) is Singapore's leading public tertiary hospital specialising in high-risk conditions, for women and children, offering comprehensive care backed by research and innovation.

2. PROBLEM STATEMENT

The Delivery Suite at KKH faces **operational challenges** due to:

- Unpredictable actual delivery dates
- Unscheduled patient arrivals
- Resource constraints

This project aims to develop a **data-driven predictive model** to estimate patient admission dates using antenatal data, enabling more proactive resource planning and improved operational efficiency.

These uncertainties make it **difficult to forecast**:

- Patient admissions
- Bed occupancy
- Staffing needs

3. PROPOSED SOLUTION

Python-Based Predictive Tool for Delivery Suite Admissions

A data-driven forecasting tool will be developed using Python to predict the estimated admission timing to the Delivery Suite. By leveraging historical admission records and key antenatal patient data, the model identifies patterns that link maternal health indicators to the onset of delivery.

Enables care teams to shift from **reactive** to **proactive** planning through:

- **Demand Forecasting:** Anticipate admission surges and optimise staffing levels
- **Resource Allocation:** Reduce potential congestion at Triage or incidence of bed crunch issues by load leveling of planned inductions
- **Risk Identification:** Flag patients with higher likelihood of early or delayed labour

Impacts:

- Enhanced operational readiness
- Better resource utilisation
- May improve patient and staff experience/satisfaction through smoother operations

4. METHODOLOGIES

<h4>1. Data Processing & Cleaning</h4> <p>Raw data from Excel was cleaned and transformed into usable inputs.</p> <ul style="list-style-type: none"> • Key variables were engineered into numerical formats suitable for modelling • Extracted relevant features and explored trends 	<h4>2. Model Building & Evaluation</h4> <p>Processed data was analysed using Python to train and compare multiple ML models.</p> <ul style="list-style-type: none"> • Tested models: Linear Regression, Polynomial Regression with Ridge, K-Nearest Neighbor Regressor • Selected best model based on prediction accuracy 	<h4>3. Application Development</h4> <p>The best-performing models were deployed into a user-friendly interface.</p> <ul style="list-style-type: none"> • Frontend: Interactive dashboard for visual insights • Backend: Model execution and predictions (Streamlit)
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5. SYSTEMS DESIGN AND IMPLEMENTATION

PHASE 1. PREDICTIVE MODEL DEVELOPMENT AND BENCHMARKING

<h4>Feature Engineering and Exploratory Data Analysis</h4> <p>Number of features given in raw data - 6 Number of features generated by team - 41</p> <p>Primary Output Variable = Residual Days Residual Days = Actual Delivery Date (ADD) - Estimated Delivery Date (EDD)</p> <p>Log Transformation Analysis - Residual Days</p> <p>Distribution</p> <ul style="list-style-type: none"> • Generally bell-shaped <p>Result:</p> <ul style="list-style-type: none"> • Log-transformation not required 	<h4>Candidate Model Development and Benchmarking</h4> <p>Number of features used for initial candidate models development - 11</p> <p>Model 1 - Bias Corrected KKH Baseline Model 2 - Linear Residual (Regression) Model 3 - Polynomial Ridge Residual (Regression) Model 4 - K-Nearest Neighbor Regressor</p> <p>Performance Comparison of Candidate Models</p>	<h4>Evaluation of Different Feature Groups for Statistical Significance</h4> <p>Best performing model chosen from previous step for fine tuning - Linear Model</p> <p>The central objectives of this process were:</p> <ul style="list-style-type: none"> • To remove unwanted noise and extra complexity from the final prediction model • Adopt leaner model with only relevant features • Analyze the significance of the below feature groups within the original 11 features <p>Clinic Description Gestation Age Group</p> <p>Appointment Calendar EDD Calendar</p>	<h4>Design, Development and Freezing of Final Lean Linear Residual Model</h4> <p>Final number of features retained in the final Linear Residual Model - 4</p> <p>Performance comparison of actual vs predicted aggregate count of weekly and monthly deliveries.</p>
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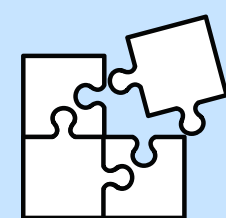
PHASE 2. STREAMLIT WEB APPLICATION SOFTWARE DEVELOPMENT

<h4>KKH Data Insights Dashboard</h4> <p>Data source (patient-level)</p> <p>Upload Excel file (must contain sheet: data)</p> <p>Drag and drop file here Limit 200MB per file • XLSX</p> <p>gem2_unseen.xlsx 2.5MB</p> <p>Insights Heatmap Predict</p> <p>Patient-level Excel data is uploaded directly into the dashboard, the system serves as the entry point for automated analysis, visualisation and prediction.</p>	<p>Select clinics: <input checked="" type="checkbox"/> CLINIC B <input checked="" type="checkbox"/> CLINIC C <input checked="" type="checkbox"/> CLINIC L <input checked="" type="checkbox"/> WOMEN'S HUB</p> <h4>Monthly Count of Actual Deliveries</h4>	<p>Interactive filters allow users to explore delivery patterns by clinic, term classification, risk factors (Blood Pressure - BP and Gestation Diabetes Mellitus - GDM), and primary doctor.</p>	<h4>KKH Prediction</h4> <p>Based on Expected Delivery Date only.</p> <p>Average per day: 4.7 Busiest day: 10 on Sat, 27 Sep 2025</p>	<h4>NUS Prediction</h4> <p>Based on Linear Residual Model</p> <p>Average per day: 9.9 Busiest day: 14 on Tue, 23 Sep 2025</p> <p>Generates 7-day delivery forecasts, comparing KKH baseline with our model, key outputs such as average daily deliveries and busiest day support staffing and resource planning.</p>
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LIMITATIONS

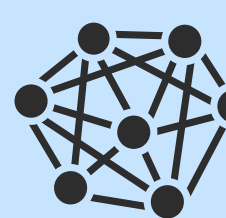
Lack of Additional Features for Training:

Unavailability of actual data for antenatal patients diagnosed with GDM and high BP



Limited Scope for More Advanced Machine Learning (ML) Models:

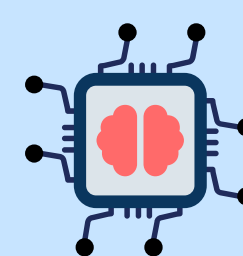
Advanced and complex ML models such as Gradient Boosting and Tree based models require a larger feature space for enhanced generalization and learning over time



FUTURE DIRECTIONS

Data Enrichment:

Integrate additional antenatal and clinical features such as BP, GDM, and longitudinal patient history to improve prediction accuracy



Model Refinement & Validation:

Further validation on future patient cohorts through prospective testing, and periodic retraining and recalibration to maintain model robustness



SKILLS ACQUIRED

1. Data Processing & Cleaning
2. Feature Engineering
3. Data Science & Machine Learning
4. Web Application Development

